



Shalon Chemical Industries Ltd.
QA Procedures

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Chapter: Quality Management System


Subject: Documentation Requirements – Quality Manual

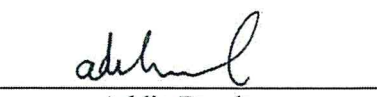
9. Quality & OHS Policy

It is the goal of Shalon Chemical Industries to develop, manufacture and supply superior quality products by consistently implementing the Quality Policy below:

- 9.1 Total commitment to continual improvement in all the company's activities, including occupational safety and health.
- 9.2 Develop, produce and supply products and services that fully and consistently comply with applicable regulatory & statutory requirements, and with all customer requirements and specifications, as well as standards set by certifying agencies (such as NIOSH, SEI & Israeli Standards Institute), providing an optimal response to the needs and expectations of the customers.
- 9.3 Enhance and improve the company's products by upgrading production processes and manufacturing and testing equipment.
- 9.4 Develop new products and provide support to all customers, by improving existing products and implementing innovative, quality designs.
- 9.5 Maintain and strengthen close ties with both the company's customers and its vendors to ensure top quality, lower costs, and compliance with delivery schedules.
- 9.6 Commitment to total customer satisfaction.
- 9.7 Commitment to excellence at all company levels through training & education programs, availability of resources, proper & supportive work environment, appropriate infrastructure and setting objectives/challenges to be met.
- 9.8 Comply with all regulatory & statutory occupational health and safety requirements.
- 9.9 Prevent worker injury by implementing hazard identification & risk assessment controls in which the workers & managers are actively involved.
- 9.10 Senior management commitment to provide a safe workplace environment that will not risk employees' health.
- 9.11 Senior management commitment to proactively work to minimize risks that were identified, act to identify health risks to employees, contractors or visitors of the company. The management will act to reduce and minimize risk factors or even prevent them.
- 9.12 Senior management believes in consulting with the employees and their representatives and including them in the decision-making process as part of operating the OHS system.

Approved by:


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